



# TruBiotics Mail-In Money Back Guarantee Offer Terms & Conditions

**Offer valid on purchases of any TruBiotics Product made between 1/1/2022 through 12/31/22.  
MAXIMUM REFUND AMOUNT OF \$30.00 (sales tax and shipping will not be refunded).  
LIMIT ONE (1) REFUND PER HOUSEHOLD.**

- Must purchase any one (1) TruBiotics product
- Offer is only valid on purchases made at a retailer located within the United States.

**Must be 18 years or older and a US resident** to be eligible for the TruBiotics Money Back Guarantee Offer. If you are not completely satisfied with the product after two (2) weeks of trial, we'll refund you the purchase price paid up to \$30.00USD. Limit one (1) refund per household; maximum refund amount of \$30.00USD; offer may not be combined with any other refund offer.

**Request for refund must be postmarked by 1/31/23** and received at fulfillment center no later than **2/15/23**. Allow 6-8 weeks for processing. Void where prohibited, taxed or otherwise restricted. Not responsible for late, lost, postage due or undelivered mail. No requests from groups, clubs or organizations will be honored. Fraudulent submissions could result in Federal prosecution under mail fraud statutes.

#### **Refund delivered in the form of a Prepaid Mastercard®**

*Your Prepaid Mastercard will be delivered via mail to your mailing address on file. Use your card everywhere Mastercard is accepted. Issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Your use of the prepaid card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card.*

**Valid original sales receipt and original UPC code from actual carton purchased must be submitted with request.** Duplicated or altered documents will not be accepted. Keep a copy of the materials that you submit for your records. Absence of these documents will void any refund request.

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## To Request A Refund:

**Step 1: Print and fill out the Official Request Form.**

**Step 2: Enclose the following items with the filled out Official Request Form:**

1. Your original store-identified register receipt.  
You must **circle the purchase price of the participating TruBiotics product**.
2. Complete, original UPC code from the actual participating TruBiotics product carton cut out (no copies).

How to find  
your product  
UPC number



**Step 3: Mail these items in a postage stamped envelope to:**

TruBiotics Money Back Guarantee Offer  
PO Box 750022  
Offer #R11583  
El Paso TX 88575-0022



## Official Refund Request Form

**Buy Any One (1) TruBiotics product  
And Receive Refund by Mail If Not Completely Satisfied**

**Please fill out the information below completely.**

**Information will only be utilized in conjunction with fulfilling this refund request.**

**ALL REQUIRED INFORMATION MUST BE PROVIDED IN ORDER TO RECEIVE REFUND.**

Your Prepaid Mastercard will be delivered via mail to your mailing address on file. Use your card everywhere Mastercard is accepted. Issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Your use of the prepaid card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card.

**\*NAME:** \_\_\_\_\_

**\*ADDRESS:** \_\_\_\_\_

**\*CITY:** \_\_\_\_\_ **\*STATE:** \_\_\_\_\_ **\*ZIP:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**\*REASON NOT SATISFIED:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_

**\*Required**